



CAMPSITE RULES 2027

I- GENERAL CONDITIONS

1 - Admission requirements

Admission to and occupation of a **campsite** pitch require prior authorization from the reception manager. **Camping d'Audinac les Bains** offers family-oriented stays, and its facilities and accommodation have been designed accordingly. We therefore reserve the right to refuse any stay that conflicts with or seeks to circumvent this principle. To protect guests' peace and safety, **the wristband issued by reception must be worn on the wrist**. Anyone who fails to comply may be denied access. **Minors who are not accompanied by a responsible adult, with authorization from their legal representative where required, will not be admitted**. Staying at Camping d'Audinac Les Bains implies acceptance of these rules and an undertaking to comply with them. Any breach may result in eviction, with the police being called if necessary.

2 - Police registration formalities

Pursuant to Articles R. 814-1 to R. 814-3 of the French Code governing the entry and residence of foreign nationals and the right of asylum, the manager must ask each foreign national guest, upon arrival, to complete and sign an individual police registration form stating in particular: 1° surname and given names; 2° date and place of birth; 3° nationality; and 4° usual address. Children under 15 may be included on one parent's form.

3 - Installation

Outdoor accommodation and associated equipment must be installed on the designated pitch in accordance with the manager's or representative's instructions. They must comply with current electricity and gas standards. Sufficient clearance must be left between installations for emergency services. **Tents are prohibited on mobile-home pitches**.

4 - Reception office

Reception provides information on campsite services, local shopping, sports facilities, nearby tourist attractions and useful addresses. A complaint collection and handling system is available to guests.

5 - Display of information

These rules are displayed at the campsite entrance and reception and are provided to any guest on request. For classified campsites, the classification category, marked "tourism" or "leisure", and the number of tourism or leisure pitches are displayed. Prices for the various services are communicated under the conditions set by order of the minister responsible for consumer affairs and may be consulted at reception.

6 - Fees

Fees are paid at reception at the displayed current rate, according to the number of nights spent on site, and are payable in advance. Any stay booked under a reservation contract and already begun remains payable **in full**, including in the event of early departure.

7 - Departure arrangements

Guests should notify reception of their departure the day before. Guests leaving before reception opens must pay for their stay the previous day. Rental accommodation must be vacated by 10:00 a.m.; camping pitches by 2:30 p.m.

8 - Noise and quiet hours

Guests are strongly requested to avoid noise and conversations that may disturb neighbours. Audio devices must be adjusted accordingly, and vehicle doors and boots must be closed as quietly as possible. **Complete silence must be observed between 11:00 p.m. and 8:00 a.m.**

9 - Visitors

After reporting to reception and obtaining the manager's authorization, visitors may enter under the responsibility of the campers receiving them. **They must report their presence to reception**. The host camper may be charged a fee where the visitor uses campsite facilities; the fee is

displayed at reception. **Visitors' vehicles are prohibited inside the campsite.**

10 - Vehicle traffic and parking

One vehicle is included per pitch. Any additional vehicle entering the campsite, except in the outside car park, is charged €5 per day. The speed limit is **10 km/h**. Only vehicles belonging to campers staying on site may circulate. Vehicles must be parked on the allocated pitch without obstructing traffic or new arrivals, facing the exit, and must **follow the one-way system**. Any vehicle found travelling above 10 km/h must be left in the entrance car park. The barrier is closed from 11:00 p.m. to 8:00 a.m.; vehicle traffic is therefore prohibited during those hours.

11 - Condition and appearance of facilities

Everyone must refrain from any action harmful to the cleanliness, hygiene or appearance of the campsite and its facilities. Wastewater must not be poured onto the ground or into gutters; caravanners must use the designated disposal points. Household refuse, all other waste and paper must be placed **in the bins at the campsite entrance**. **Wipes, sanitary towels and tampons must not be put in toilets**. Bulky waste must be taken directly to the recycling centre.

Shared washroom facilities: Every user must respect the premises and help keep them clean. Leave facilities in good condition after use and act responsibly. Washing is strictly prohibited outside the designated sinks. Laundry must be hung discreetly without disturbing neighbours. Minors must remain under family supervision; washrooms are not play areas. Washing dishes after 10:00 p.m. is prohibited.

Plants and floral decorations must be respected. Campers may not hammer nails into trees, cut branches or plant anything. Pitches may not be marked out using personal means, and the ground may not be dug. Damage to vegetation, fencing, ground or facilities is payable by the responsible person. The pitch must be left as found. **Dyeing is strictly prohibited in washroom facilities. Interference with water, electricity or sewage networks, or taking anything from another person's pitch, is strictly prohibited and may result in eviction. All damage is payable by the responsible person.**

12 - Safety

a - fire

Open fires and individual charcoal barbecues are strictly prohibited on pitches. Only the shared barbecue near reception may be used. Fire extinguishers are available to everyone. In the event of fire, notify management immediately. A first-aid kit and defibrillator are located at reception.

b - theft

Immediately report any suspicious person on the campsite to the manager. Guests should take the usual precautions to safeguard their equipment.

13 - Games

No violent or disruptive games may be organized near facilities. Boules may not be played in the lanes and must be played on the designated court. **Children must always remain under their parents' responsibility.**

14 - Unoccupied storage

Unoccupied equipment may be left on the campsite only with management's approval and only in the designated location. A storage fee of €5 per vehicle per day applies.

II - SPECIAL CONDITIONS

15 - Playground and children's activities

Children using the playground or taking part in children's activities remain under their parents' responsibility.

16 - Unsupervised swimming pool and paddling pool

Pool access is exclusively for guests and swimming is unsupervised. For children, **the safety-instructions acknowledgement must be signed at reception.** Children must be accompanied by an adult. **Unaccompanied**

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children will be sent back to their pitch. Swim briefs are compulsory; swimming shorts are prohibited. Swimming outside pool opening hours will result in immediate eviction from the campsite. Anyone who fails to follow the rules displayed at the pool entrance will be denied pool access.

17 - Cleanliness

Everyone must behave responsibly: flush toilets and use the brush if necessary, clean sinks after washing dishes, use the squeegee after showering, etc. On departure, campers must remove all traces of their stay.

18 - Animals

One dog is permitted in certain rental units (cats are not accepted), and a maximum of one animal per bare pitch. Owners must collect their animal's droppings; waste bags are provided. Animals are not allowed on benches, beds or duvets in rental units. Washing animals in campsite facilities is strictly prohibited. Animals are prohibited in washrooms. Category 1 and 2 dogs are strictly prohibited; an up-to-date vaccination record is compulsory for all other animals. Dogs and other animals must never be allowed to roam freely. They must not be left alone on the campsite, even confined, while their owners—who remain legally responsible—are absent.

19 - Breach of campsite rules

If a resident disrupts other guests' stay or fails to comply with these rules, the manager or representative may, orally or in writing where deemed necessary, formally require that person to stop the disturbance. In the event of a serious or repeated breach, and after formal notice to comply, the manager may terminate the contract. For a criminal offence, the manager may call the police.

20 - Special conditions

Twin-axle caravans are strictly prohibited.

21 - Electric vehicles

Charging hybrid or fully electric vehicles from sockets in accommodation, pitches or shared buildings is prohibited and is permitted only at dedicated charging points. Electric-vehicle charging points are installed at the campsite entrance.

22 - Access to the park and pond

Access to the campsite park and pond is exclusively for guests and their registered, authorized visitors. **The wristband issued by reception must be worn on the wrist.** Swimming in the pond is strictly prohibited; fishing is permitted subject to the conditions displayed beside the pond.