

# CAMPSITE TERMS AND CONDITIONS 2025

## I. General Conditions

### 1 - Admission Conditions

To be allowed to enter and settle on **the campsite**, authorization must be granted by the reception manager. **Camping d'Audinac les Bains** offers stays primarily intended for families in the traditional sense, and its facilities and accommodations are designed with this purpose in mind. We therefore reserve the right to refuse any stay that contradicts or diverges from this principle.

To ensure the peace and safety of our guests, **wearing the wristband provided by reception is mandatory**. Anyone violating this rule will be expelled from the campsite. **Unaccompanied minors without their parents will not be allowed on the campsite**. Staying at Camping d'Audinac les Bains implies acceptance of these rules and a commitment to comply with them. Any violation may result in expulsion, with law enforcement intervention if necessary.

### 2 - Police Formalities

In accordance with Article R. 611-35 of the Code on the Entry and Residence of Foreigners and the Right to Asylum, the manager is required to have foreign clients fill out and sign an individual police form upon arrival. The form must include:

1. Surname and first name(s);
2. Date and place of birth;
3. Nationality;
4. Usual residence.

Children under 15 years old can be listed on a parent's form.

### 3 - Installation

Outdoor accommodations and related equipment must be set up in the designated area, as indicated by the manager or their representative. They must comply with current standards (electricity and gas). A sufficient passage must be left between installations to allow emergency services access if needed. **Tent installations are prohibited on mobile home pitches.**

### 4 - Reception Office

The reception office provides information about the campsite's services, supply options, sports facilities, local tourist attractions, and useful addresses. A system for collecting and handling complaints is available for guests.

### 5 - Display

These internal rules are posted at the campsite entrance and at the reception desk. A copy is provided to any guest upon request. For classified campsites, the classification category (tourism or leisure) and the number of tourism or leisure pitches are displayed. The prices for various services are communicated to guests under conditions established by the minister responsible for consumer affairs and are available at reception.

### 6 - Fees

Fees are payable at the reception desk. The amount is determined according to the applicable rate posted and is based on the number of nights spent at the campsite. Payment must be made in advance. Any stay reserved under a booking contract and commenced must be **paid in full**, even in the case of early departure. No refunds will be granted in the event of expulsion due to a breach of the rules.

### 7 - Departure Procedures

Guests are requested to notify the reception office of their departure by the day before. Guests intending to leave before the scheduled time

must settle their stay payment the day before. For rental accommodations, departures must take place no later than 10:00 a.m. For campsite pitches, departures must occur before 2:30 p.m.

### 8 - Noise and Silence

Camp users are strongly urged to avoid any noise or discussions that might disturb their neighbors. Sound devices must be adjusted accordingly. The closing of car doors and trunks should be as discreet as possible.

Complete silence is required between 11:00 p.m. and 8:00 a.m.

### 9 - Visitors

After registering at reception and receiving authorization from the campsite manager, visitors may be admitted to the campsite under the responsibility of the campers hosting them. Visitors must report their presence to reception. The camper hosting the visitors may be required to pay a fee if the visitors access campsite facilities. **This fee is displayed at reception. Visitors' vehicles are not permitted inside the campsite.**

### 10 - Vehicle Circulation and Parking

Only one vehicle is included per pitch. Any additional vehicle entering the campsite (except those parked in the external lot) must pay €5 per day. Inside the campsite, vehicles must not exceed a speed limit of 10 km/h. Only vehicles belonging to campers staying at the site may circulate within the grounds.

Parking must be on the designated pitch and must not obstruct traffic or hinder the setup of new arrivals. Vehicles should be parked in the direction of departure and adhere to the circulation rules. Any vehicle found exceeding the speed limit of 10 km/h will be denied access to the campsite.

The gate is closed from 11:00 p.m. to 8:00 a.m., during which time no vehicle circulation is allowed within the campsite.

### 11 - Maintenance and Appearance of Facilities

All guests must refrain from any actions that could harm the cleanliness, hygiene, or appearance of the campsite and its facilities. It is prohibited to pour wastewater onto the ground or into gutters. Caravanners must use designated facilities to dispose of wastewater.

Household waste, all types of refuse, and paper must be deposited in the bins located at the campsite entrance. **It is strictly forbidden to dispose of wipes, sanitary towels, or tampons in the toilets**. Bulky items must be taken directly to the recycling center.

Washing is strictly prohibited outside the designated sinks. Clothes drying must be discreet and not disturb neighbors. Floral decorations and plants must be respected. Campers are not allowed to drive nails into trees, cut branches, or plant anything.

Marking out a pitch with personal items or digging the ground is also prohibited. Any damage caused to vegetation, fences, soil, or campsite installations will be charged to the perpetrator. The pitch used during the stay must be left in the same condition as found upon arrival. It is strictly forbidden to dye hair or clothing in the sanitary facilities.

Interfering with networks (water, electricity, sanitation) or taking anything from others' pitches is prohibited and may result in expulsion from the campsite.

**Any damages caused will be the responsibility of the person responsible.**

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## 12 – Security

### a – Fire

Open fires are strictly prohibited. Individual charcoal barbecues are allowed as long as weather conditions permit but are forbidden on the terraces of rental accommodations. Management reserves the right to prohibit their use at any time. Fire extinguishers are available for everyone. In the event of a fire, immediately notify management. A first-aid kit and a defibrillator are available at the reception desk.

### b – Theft

Management is only responsible for items deposited at the office. Report any suspicious person in the campsite to the manager immediately. Although security is provided, campsite users are advised to take usual precautions to safeguard their belongings.

## 13 – Games

No violent or disruptive games may be played near the facilities. Playing pétanque is prohibited in the pathways and must take place on the designated pétanque court. **Children must always remain under the supervision of their parents.**

## 14 - Dead Storage

Unoccupied equipment may only be left on the premises with prior approval from management and only in the designated location. A fee of €5 per vehicle per day will be charged for "dead storage."

## II. Specific Conditions

### 15 - Playground and Children's Activities

**Children using the playground or participating in children's activities remain under the full responsibility of their parents at all times.**

### 16 - Pool and Unsupervised Paddling Pool

Access to the pool is exclusively reserved for guests. Swimming is unsupervised. **For children, a pool liability waiver must be signed at reception. Children must always be accompanied by an adult. Unaccompanied children will be sent back to their pitch. Wearing swim briefs is mandatory; swim trunks are prohibited. Any swimming outside the pool's opening hours will result in immediate expulsion from the campsite. Anyone failing to adhere to the pool regulations displayed at the entrance will be denied access to the pool.**

### 17 – Cleanliness

Everyone must act responsibly: flush the toilet and use the brush if necessary, clean the sink after washing dishes, squeegee the shower after use, etc.

Upon departure, campers must remove all traces of their stay.

### 18 – Animals

Only one dog is allowed in specific rental accommodations (cats are not accepted), and a maximum of two animals per campsite pitch is permitted. Pet owners must pick up after their animals. Waste bags are available for this purpose. Animals are not allowed on sofas, beds, or duvets in rental accommodations. **It is strictly forbidden to wash animals in the campsite facilities. Animals are prohibited in the sanitary facilities. Category 1 and 2 dogs are strictly prohibited on the campsite. For all other animals, a vaccination record is mandatory. Dogs and other animals must never be left free.** They must not be left alone on the campsite, even confined, in the absence of their owners, who are legally responsible for them.

### 19 - Violation of Campground Rules

If a resident disrupts the stay of other guests or fails to comply with the provisions of these rules, the manager or their representative may issue an oral or written warning requiring them to cease their disruptive behaviour.

In the event of a serious or repeated violation of the rules and after being formally warned to comply, the manager may terminate the resident's contract. In cases of criminal offenses, the manager may call upon law enforcement authorities.

### 20 - Specific Conditions

Twin-axle caravans are strictly prohibited.

### 21 - Electric Vehicles

Charging hybrid or fully electric vehicles on the campsite's network is prohibited.

Rapid charging stations are available at the campsite entrance.

### 22 - Access to the Park and Pond

Access to the campsite's park and pond is exclusively reserved for guests. **Wearing the bracelet (on the wrist) issued at reception is mandatory.** Swimming is strictly prohibited in the pond, and fishing is allowed under conditions displayed near the pond.